

Shriram Life Insurance Company Limited

Grievance Redressal & Improvements

Sr. No.	Grievance Redressal	YTD- Jun'26		FY 2025-26		FY 2024-25		FY 2023-24	
		Number	%	Number	%	Number	%	Number	%
1	Numbers and proportions of Grievances Redressed within 15 Days	808	100	2998	100	2752	98	1298	100
2	Numbers and proportions of Grievances Redressed within 30 Days	1	0	1	0	53	2	0	0
3	Numbers and proportions of Grievances Redressed within 60 Days	0	0	0	0	2		0	0
4	Numbers and proportions of Grievances Redressed beyond 60 Days	0	0	0	0	0	0	0	0
5	Numbers and proportions of Grievances Remaining Unaddressed at end of Reporting Month	0	0	0	0	0	0	0	0