Shriram Life Insurance Company Limited

Grievance Redressal & Improvements

Sr. No.	Grievance Redressal	YTD-Aug'26		FY 2025-26		FY 2024-25		FY 2023-24	
		Number	%	Number	%	Number	%	Number	%
1	Numbers and proportions of Grievances Redressed within 15 Days	1,426	100	2,998	100	2,741	98	1,279	99
2	Numbers and proportions of Grievances Redressed within 30 Days	1	0	1	0	64	2	19	1
3	Numbers and proportions of Grievances Redressed within 60 Days	0	0	0	0	2	0	0	0
4	Numbers and proportions of Grievances Redressed beyond 60 Days	0	0	0	0	0	0	0	0
5	**Numbers and proportions of Grievances Remaining Unaddressed at end of Reporting Month**	0	0	0	0	0	0	0	0